

**INSTRUCTIONS:**

1. Please complete the decontamination declaration on the bottom of the page
2. Fill in both sections below including your contact details
3. Please autoclave each handpiece. Pack your items with this form enclosed
4. Book a pick-up using the form in our website
5. Our friendly customer service will be in contact to confirm your pick-up booking

Handpiece Hotline/Henry Schein, 21-25 Interchange Drive, Eastern Creek NSW 2766  
1800 30 80 30 | [service@handpiecehotline.com.au](mailto:service@handpiecehotline.com.au) | [www.handpiecehotline.net.au](http://www.handpiecehotline.net.au)

PLEASE PRINT CLEARLY		CUSTOMER ACCOUNT NO.	
Doctor's Name .....			
Practice Name (printed) .....			
Address .....			
City .....	Postcode .....		Phone No. ....
Mobile No. ....	Fax No. ....		
E-mail .....		Purchase Order No. ....	

Make: .....	Model: .....	Serial: .....
Fault: .....		
Make: .....	Model: .....	Serial: .....
Fault: .....		
Make: .....	Model: .....	Serial: .....
Fault: .....		

- |   |   |
|---|---|
| <input type="checkbox"/> Please Repair                          | <input type="checkbox"/> Warranty Claim. Invoice No. .... |
| <input type="checkbox"/> Please Repair if under \$300 excl. GST | <input type="checkbox"/> Offer Code (Promotion) .....     |
| <input type="checkbox"/> Please Quote                           | <input type="checkbox"/> Other .....                      |

If you wish us to quote / repair your instrument with original parts please tick this box ☐

**INFORMATION:**

- Vast stocks of spare parts enable us to repair your handpieces in most cases on the day of arrival or acceptance of quotation
- All quotations are free of charge with no obligation\*
- The Handpiece Hotline system offers you a choice of repair using original or value for money Henry Schein manufactured parts
- Please find our general terms and conditions on our website [www.handpiecehotline.net.au](http://www.handpiecehotline.net.au)

\* Some handpieces may attract a small assembly charge for unaccepted quotations. This does not affect your statutory rights

**DECONTAMINATION DECLARATION:** I, .....

certify that all items contained within this package have been sterilised by autoclaving.

Signed by Doctor ..... Date: .....